

# Communication and Conflict Resolution

## Accelerate Training and Consulting Pty Ltd

Would you like to greatly improve communication in your work team? How much easier would your job be if you could proactively deal with conflict in the workplace?

Attend **Communication and Conflict Resolution**, and learn how communications channels can work effectively for you in your job.

In this course, you will take a journey with trainers who have experienced communication issues in diverse government organisations and understand your needs.

This workshop will provide you with a better understanding of communication systems, effectively working with others in teams and how you can resolve conflict.

**This one day Seminar is being held monthly in a convenient CBD location.**

**Call or email to confirm interest and nominate an appropriate date**

### Topics

- *Understanding Communication*
  - ⇒ *Communication Principles*
  - ⇒ *Workplace Communication Channels*
  - ⇒ *Why does it go Wrong?*
- *Communication in the Workplace*
  - ⇒ *Interpersonal Skills*
  - ⇒ *Networks*
  - ⇒ *Culture*
  - ⇒ *Teamwork*
- *Conflict Resolution*
  - ⇒ *Self Awareness*
  - ⇒ *Work Effectively with Others*
  - ⇒ *Negotiation and Consensus Skills*

(Suitable for staff at all levels who are involved in working with others).

Level 2  
"The Mansions"  
40 George Street  
Brisbane Qld 4001

**Cost:** \$385 per person (GST incl.)  
(Significant discounts available for multiple clients from one organisation)

**Contact Accelerate and register your interest:**

**Phone:** 07 3012-8038

**E-mail:** [enquiries@xlr8.net.au](mailto:enquiries@xlr8.net.au)

**Website:** [www.xlr8.net.au](http://www.xlr8.net.au)



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